

Claiming conditions

1. Legal persons can present their claims during 12 months.
2. During the reclamation period the consumer can demand a free repair of defective goods. Should the malfunction be caused by manufacturer's fault, the cost of all manufacturing defects as well as work time and the cost of spare parts are covered.
3. Claims can only be presented based on the original document certifying the purchase.
4. The right to present claims does not apply when
 - external factors occur. External factors include, but are not limited to, thunderstorm, inappropriate supply voltage and power surges, humidity, ingress of liquids, mechanical damage, etc.
 - the product is out of order due to the owner's fault as a result of improper use, failure to follow the manual, negligent treatment or care, or excessive load.
5. warninghandle.com determines the liability based on the examination (diagnostics) carried out internally. If the examination reveals that the failure was caused by the abovementioned factors, and the item must be repaired, the customer can order a billable repair. Devices damaged due to liquid or moisture, and/or having mechanical damages, are only repaired for a fee.
6. Should the malfunction happen, the device needs to be sent to the:
Warning handle
Radlická 2000/3
150 00, Prague
Czech Republic
A replacement is sent back in return after receiving the device specifics.
8. Defectation fee is to be paid for examination (diagnostics) of the device if warninghandle.com is not liable for the malfunction, and if the product can not be repaired. The client also pays the defectation fee, should no fault be detected during examination (diagnostics) of the device and the unit operates in accordance with the manufacturer's specifications.